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Submitted	by: Pleamont Natur	ral Gas Company, Inc.	Telephone: 704-73	1-4509	
Address:	4720 Piedmont Row Drive			704-364-8320	
	Charlotte, NC 28210		Other:		
			Email:		
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Post Office Box 33068 Charlotte, North Carolina 28233

July 30, 2008

VIA OVERNIGHT DELIVERY

Mr. Charles Terreni Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Dear Mr. Terreni:

Re: 2008 Customized Commercial/Industrial Demand-Side Management Annual Progress Report

Please find enclosed Piedmont Natural Gas Company Inc.'s 2008 Customized Commercial/Industrial Demand-Side Management Annual Progress Report for the period April 1, 2007 through March 31, 2008.

If you have any questions, please contact me at 704-731-4509.

Sincerely,

Mark Temple Regulatory Analyst

Enclosures

cc: ORS - Carey Flynt



Customized Commercial / Industrial Program

Demand-Side Management Program

South Carolina

2008 ANNUAL PROGRESS REPORT

July 2008

I. Program Description and Objectives

The Customized Commercial/Industrial Program was created to meet the objectives of this Demand Side Management (DSM) plan in the very diverse and complex commercial and industrial markets. This program is structured to encourage the application of a wide range of technologies to increase the efficient use of natural gas and other energy resources.

Piedmont encourages the installation of commercial and industrial energy-efficient technologies through direct contact and advertising. The Company's Commercial, Industrial and Technical Services Representatives proactively seek opportunities for replacing less efficient natural gas equipment with more efficient gas equipment and to add gas load that better utilizes the natural gas distribution system to the benefit of all ratepayers.

The customized approach for commercial and industrial equipment applications was selected because it best suits the needs of the market and the Company. As projects are identified and screened for demand-side management potential they are evaluated to determine the costs and benefits of the application. In order to qualify, customized projects must meet the Ratepayer Impact Measure (RIM) test ratio of at least 1.0. The RIM test measures the application's impact from the ratepayer's perspective. Projects, which successfully pass the RIM test and require Company support, will be submitted for approval. The parameters of each project determine the amount of incentive.

This 2008 Progress Report summarizes the participation and benefits of the program for the period April 1, 2007 through March 31, 2008.

II. Monitoring and Evaluation

Annual Progress Report

For Commercial Equipment in Commercial Applications:

Presently, there is no equipment to report.

Overall Commercial / Industrial Program (current reporting year):

The combined data from all projects implemented in 2007-2008 reporting year is estimated to produce the following data

Total Benefits	0
Total Costs	0
Net Benefits	0
Benefits to Costs Ratio	0
Net Therms Added	0
Peak Day Therms Added	0

Total Benefits and Total Costs are shown in 2008 dollars.

III. Summary and Recommendations

Summary

Overall the Customized Commercial and Industrial DSM Program has achieved the desired objectives and thus providing benefits to South Carolina ratepayers.

Recommendations

Piedmont recommends that this program continue in its current form with the exception of calculating the rate impact measurement test for a period of five years. After such time, it has proven itself beneficial.